

FAQ - Frequently Asked Questions - CHCP Membership Levels

Q1. Why has CHCP joined ROAM (Reciprocal Organization of Associated Museums)?

A.1 We wanted to show our members that we care about them and want to continue to find ways to deliver value. The cost of memberships with ROAM privileges are one of the lowest in the country. When you consider the Downtown SJ Dining Discounts Program, the free Annual Member Dinner, discounts at museum stores and the other benefits... it is an unbeatable bargain! We will continue to strive to earn your continued membership and support.

Q2. What ROAM affiliated museums are located nearby or may be of interest to our members?

A2. There are approximately 60 museums in CA and 400 in North America. In CA this includes the San Jose Museum of Art, Asian Art Museum in SF, Walt Disney Family Museum, Charles Schultz (Peanuts) Museum, Japanese American National Museum, GRAMMY Museum, etc.

Q3. Is this a good deal for families?

A3. It is a great deal! At most museums kids 12 and under are free, and at some museums kids under 18 are free. For students, there are usually good discounts available. Kids' attention spans are often somewhat short; and since the admission fees are usually free, you won't feel compelled to stay longer in order to get your monies worth.

Q4. I just joined/renewed at the Standard level 2019 membership. Can I upgrade to the Patron level?

A4. Yes! It is only \$50 more for either the individual or Dual/Family membership. It is probably best to do it at the January Membership Dinner Meeting...and get your Patron level cards there. If you do it after the dinner just send in your payment, return your Standard level card and receive a new Patron level card with the ROAM designation on the back.

Q5. What does Dual/Family membership mean?

A5. Dual/Family membership recognizes that two members applying together for CHCP membership may or may not be formally related and may have two addresses.

Q6. How many cards do I receive as an individual member and as a dual/family member.

A6. Individual members receive one card and dual/family members receive two cards. Both the individual and the dual/family Patron level memberships are entitled to two free adult admissions at ROAM museums. The Patron level membership cards have a ROAM designation with ROAM expiration date on the back of the card. The expiration date on most of the 2019 cards will be 1/31/20.